

## Household Flood Plan, Be Flood Ready.

Checklist	
Fill in this plan and keep it up to date	<input type="checkbox"/>
Sign up to Environment Agency flood warnings	<input type="checkbox"/>
Understand what flood warning codes mean and what to do if you receive one	<input type="checkbox"/>
Check insurance covers flooding	<input type="checkbox"/>
Investigate Property Level Protection options i.e door guards, air brick covers	<input type="checkbox"/>
Make a flood kit using checklist	<input type="checkbox"/>
Put important documents in a safe place out of flood risk (passports, insurance documents, birth certificates etc.)	<input type="checkbox"/>

Contact Details	Phone numbers	Additional information
<b>Environment Agency Floodline/Twitter</b>	0345 988 1188	@EnvAgencyNW
<b>Electricity North West</b>	0800 195 4141	@electricityNW
<b>Electricity Helpline (Power cut)</b>	105	
<b>National Grid</b>	0800 111 999	@nationalgriduk
<b>United Utilities (sewerage flooding)</b>	0345 672 3723	@unitedutilities
<b>Local Council</b>	01524 67099	@LancasterCC
<b>Insurance Company</b>		
<b>Local Radio Station</b>	BBC Lancashire The Bay	104.5 FM 96.9 FM
<b>Evacuation centre</b>		
<b>Monitoring Station Twitter</b>	Skerton Weir Lancaster Quay	@riverlevel_1988 @riverlevel_0569

**Emergency Contact 1**  
Name .....

**Emergency Contact 2**  
Name .....

Where is/ are my....?
Location of electricity cut off
Location of water cut off
Location of gas cut off
Location of flood kit
Nearest river monitoring reading found on <a href="http://www.gaugemap.co.uk/">http://www.gaugemap.co.uk/</a>

Contact your supplier if you are unsure of where or how to turn of your electricity, water or gas supplies. Mark taps/switches with labels to help you remember.



### Flood Kit Checklist

- ✓ Torch – check batteries
- ✓ Warm and waterproof clothing
- ✓ Drinking water
- ✓ Food
- ✓ Medication + First Aid Kit
- ✓ Toys for children and pets
- ✓ Rubber gloves
- ✓ Wellingtons
- ✓ Mobile phone & phone chargers
- ✓ Battery operated radio
- ✓ Insurance documents
- ✓ Batteries
- ✓ Keys
- ✓ Purse/wallet (cash and cards)

For Further information on being prepared:

Newground: 01254265163 [flood@newground.co.uk](mailto:flood@newground.co.uk)  
[@nwgrnd\\_flood](https://twitter.com/nwgrnd_flood)

[www.newground.co.uk/flood](http://www.newground.co.uk/flood)

[www.flood-warning-information.service.gov.uk](http://www.flood-warning-information.service.gov.uk)

Flood Alert/Warning received from Environment Agency or Weather warning issued by MET Office via website, local weather reports or app



FLOOD ALERT

**Flooding is possible**  
Stay vigilant and make early preparations for a potential flood.

Monitor the situation. Check weather forecast and river levels, listen to local radio.

Locate flood kit, check it is complete and ready if needed.

Check reverse of sheet is completed and you know what to do if the situation gets worse.

Ensure that your Property Level Protection is in working order and ready to install



No longer in force

Still in force/ escalated

Stand down.



FLOOD WARNING

**Flooding is expected.**  
Immediate action is required to protect yourself and your property.

Continue to monitor the situation.

Move valuables, important documents, electrical equipment and furniture upstairs or to a high place.

Hang curtains over rails, roll up rugs and carpets and move upstairs.

Deploy Property Level Protection e.g. air brick covers, door barriers.

Ensure family neighbours and vulnerable people are alerted and pets moved to safety

Move vehicles to high ground out of the flood risk area.



SEVERE FLOOD WARNING

**Severe flooding is expected.**  
Significant risk to life and property. Prepare to evacuate and cooperate with emergency services.

Check on vulnerable family, friends and neighbours.

If safe to do so, turn off utility supplies (see reverse of this sheet).

Continue to monitor the situation using Floodline, local radio stations.

Evacuation is likely. Gather your flood kit and cooperate with the emergency services.

Ring 999 if you are in immediate danger.



If you live in an area where flash floods occur there can be very little warning so it is best to be as prepared as possible at all times.

